



THE WAY FORWARD
IN FREIGHT LOGISTICS





THE PALLET-TRACK NETWORK

The Pallet-Track service portfolio is extensive and highly competitive, offering our customers an immense range of service options. Pallet-Track has added two additional Regional hubs to its portfolio, a Southern hub in Welwyn Garden City, and a Northern hub in Wigan, the growth and the expansion of the business also includes two corporate depots, Pallet-Track Logistics Ltd and Horley Road Services Ltd.

Pallet-Track provides a flexible link to cater for every delivery requirement. Our network members can offer an unparalleled level of service at home and abroad for all their customers.

From our modern and impressive Titan Distribution Centre and through our investment in people, information technology and state-of-the-art materials handling, our network enjoys a fully structured service that is second to none in our industry.

The greater demands that are now placed on independent road haulage operators means our operation is equipped to cater to the rapidly increasing volumes of palletised freight, which is electronically scanned and tracked ensuring your freight's security.



OUR PALLET DEFINITIONS AND RANGE OF SERVICES



View our animation: www.pallet-track.co.uk/delivery-animation/

ONLINE & TRACKING

Part of our network success is the continual investment in cutting-edge technology, and both our online tracking system and proof-of-delivery solution keep us one step ahead of our competitors.

**CUSTOMER'S PALLETS
SCANNED FROM
LOCAL DEPOT**



WEB-BASED CUSTOMER PORTAL

- Allows local entry of consignment data
- View consignment information
- View track & trace
- View online proof-of-delivery
- View scanned customer paperwork

**SCANNED IN
AND OUT OF
PALLET-TRACK HUB**



**SCANNED INTO
DELIVERY DEPOT**



ELECTRONIC DATA CAPTURE

- Records delivery information
- Proof-of delivery



**ONLINE
POD**



We can provide total transparency throughout the system, with full track and trace from collection through to delivery.

The whole process provides our customers with complete confidence, knowing their shipment is being tracked and monitored every step of the way.

Our data capture system records delivery details and allows electronic signatures to be taken at the point of delivery.

The online portal gives users the ability to enter consignments directly into our depot system and access real-time delivery information.



CENTRAL BILLING

Automated processing of inter-depot pricing via centrally billed purchase invoices and self-bills, including any price related queries.

The introduction of Central Billing resulted in simplified financial administration and mutually agreed and resolved queries pre-invoice via the Price Amendment Requests (PAR) on the Pallet-Track Web System. Consignments are priced in accordance with the manifested data, the submission of discrepancies and relevant PARs follow in a timely manner.

A single Purchase Invoice for costs and a Self-Bill for revenue are generated weekly by Pallet-Track itemising inter-depot activity for all consignments. This documentation is then distributed via email to all depots, creating a paperless accountancy process whilst improving productivity and reducing the associated costs for both the Hub and Depots.



E-DOC CUSTOMER PAPERWORK

Fully automated customer paperwork platform, improving productivity throughout the network.

Excellent feedback followed the implementation of the Electronic Customer Paperwork process. E-Doc is a digital customer paperwork solution designed to remove the pressures associated with manual document sorting throughout the Network.

Depots are able to scan the original paperwork once collected from the customer, or receive PDFs via email which can be attached to the consignment. Customers utilising the Online Portal have the ability to upload and attach their own paperwork against consignments entered.

In all instances these documents transmit automatically via the software to the Hub system and the Delivery Depot, providing autonomous printing once the consignment is routed and driver runsheet generated.

E-Doc significantly improves productivity across the Network allowing members to share documents electronically and the software currently processes over 8000 documents daily all of which are seamlessly managed via the cloud.



DEPOT SCANNING SOFTWARE

Fast, accurate capture of scanning information on a modern platform.

This new scanning solution is available on both Intermec and Motorola hardware and provides long range capability, increased functionality and a modern touch-screen interface.

Enhancements to the discrepancy process includes photo capture capability and simplified yet detailed submission of pallet dimensions.

These improvements have refined and completely revolutionised the discrepancy process throughout the network.

THE AWARD WINNING PALLET NETWORK



OUR AWARDS

Sunday Times Virgin Atlantic Fast Track 100 – Pallet-Track was named as one of the UK's 100 fastest growing companies (#31) and was included in the listings for the second year in a row.

London Stock Exchange's 1000 Companies that Inspire Britain – one of only six companies to have received this accolade two years in succession. This is a celebration of the UK's fastest-growing and most dynamic businesses across Europe in the last three years.

Best Practice Freight Transport prize – The Chartered Institute of Logistics and Transport CILTUK Awards for Excellence.



insider
MIDLANDS BUSINESS INSIDER

Wolverhampton Express & Star Business of the Year – The top award at the Express and Star's flagship event.

Midlands Service Provider of the Year - Midlands Business Awards – The Midlands Business Awards celebrates the finest business talent the Midlands has to offer in 12 different categories, from young entrepreneurs to large firms.

Midlands Innovation of the Year - Midlands Business Awards.

Growth Award - The Logistics Awards organised by SHD Logistics.

Fastest Growing Black Country Company over the last five years – Midlands Business Insider Magazine (This award was for Insider Magazine's annual Growth 100, the annual league table of the fastest growing companies in the Midlands).



YOU'RE NEVER FAR AWAY FROM A PALLET-TRACK NETWORK DEPOT

- 1 Central Hub
- 2 Northern Hub
- 3 Southern Hub



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